



**Subject: Important Update: Service Fee Adjustment Effective 1 March 2025**

Dear Valued Client,

At **Visas Zone**, our commitment has always been to provide you with exceptional service, expertise, and value. Since our inception, we have prioritised quality, innovation, and a personalised approach to every client's needs. Through economic highs and lows, we have worked tirelessly to absorb rising costs without compromising the level of service you expect from us.

However, the current global economic landscape presents unique challenges. Fluctuations in fuel prices, rising technology demands and integrations, and the increased need for specialised staff have all placed considerable pressure on operational costs. Additionally, we remain committed to fair staff compensation as the demand for specialised consulting services grows.

The visa consulting industry has undergone significant transformations in recent years, driven by global events, regulatory shifts, and evolving client expectations. What was once a relatively straightforward service—helping individuals and businesses navigate immigration processes—has become a highly specialised field requiring deep expertise, technological integration, and strategic advisory capabilities.

To ensure we can continue delivering the level of service you deserve, we will be implementing a **10% increase on all service fees, effective 1 March 2025**. While we have avoided increases beyond standard inflation rates in the past, the unpredictability of global markets forces businesses like ours to make forward-thinking decisions to maintain stability and excellence.

We understand that any change in pricing affects our valued clients, and this decision was not made lightly. However, we are confident that this adjustment will allow us to continue offering the best-in-class services you trust while navigating the evolving economic environment.

We deeply appreciate your continued partnership and trust. Should you have any questions or require further clarification, please do not hesitate to contact our team - [feedback@visaszone.co.za](mailto:feedback@visaszone.co.za)

Thank you for your ongoing support. We look forward to continuing to serve you with the same dedication and excellence.

Regards,  
Visas Zone Management